

iServices – Timeout Issues when Entering Returns

Dear Retailer / Distributor

Some retailers / distributors have reported timeout issues with iServices when submitting their returns **via news4newsagents.com.au/iservices**

We advise to resolve the issue by accessing iServices directly by using this link:

https://nlaiservices.newscyclecloud.com/cgi-bin/cmo_nla-c-cmdb-01.sh/routeservice/web/login.html

If you continue to have issues please email newsagents@news.com.au with the following details:

- Include your business name
- Contact
- Contact Details
- Browser used
- Browser version
- Date and time of timeout

Regards

National Circulation Operations